

CHANGE

Accessible Information Portfolio

Helping your information reach even more people



About

We are a leading human rights organisation led by Disabled People. We work in the UK and across the world for equal rights.

Our aim is inclusion for all people with learning disabilities. We employ people with learning disabilities to co-run projects, co-deliver training and co-create accessible information.

What makes our accessible information so unique?

Our Accessible Information Team work with experts with learning disabilities in our Words to Pictures Team to make accessible information in formats that suit the people you want to reach. From Easy Read books to videos, we have been making award-winning accessible information for over 20 years.

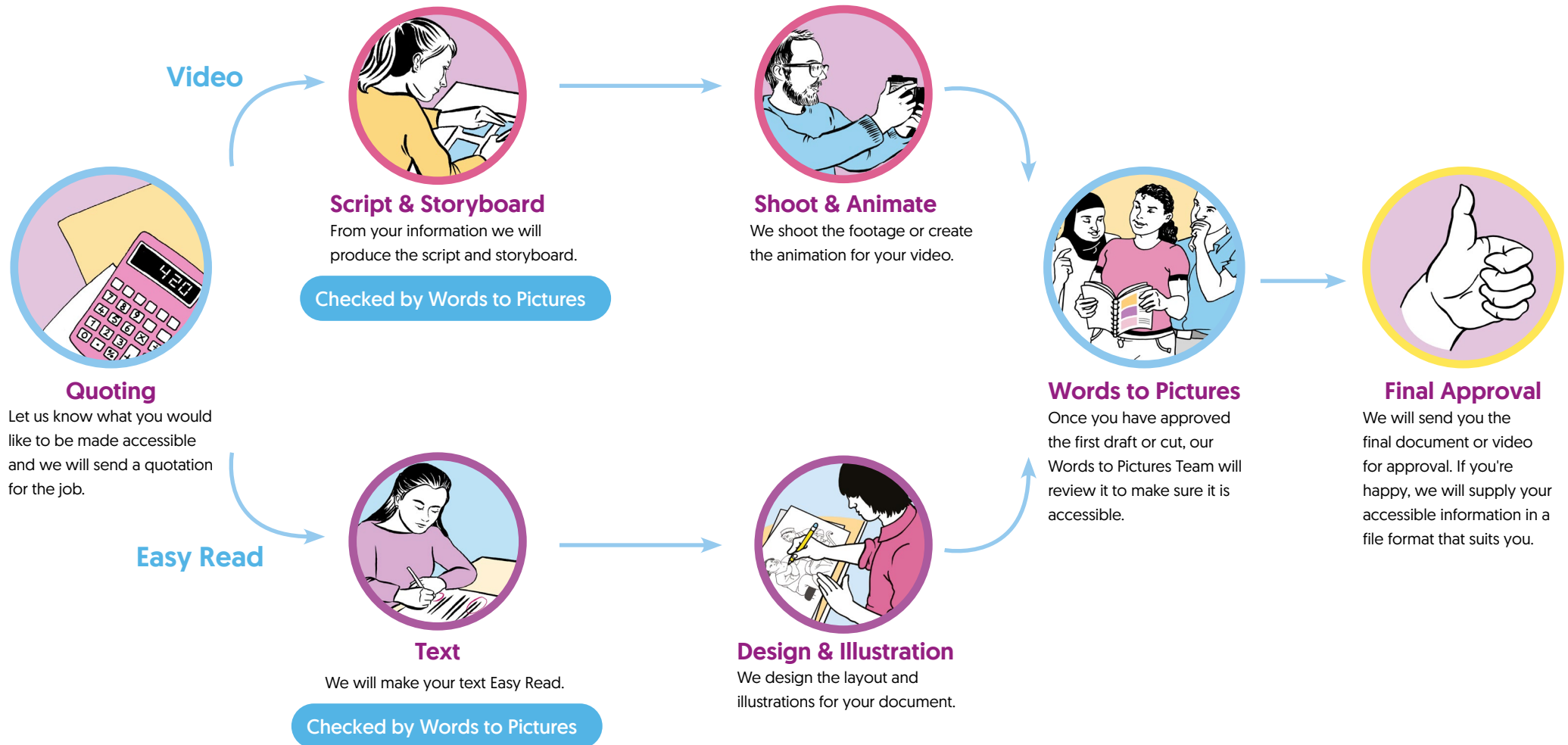


Why accessible information is important

- Legal requirement under the Accessible Information Standard for organisations that provide NHS or adult social care
- It helps to improve the lives of people with learning disabilities by supporting their rights and helping them to make their own choices

How we work

Our Words to Pictures Team is made up of experts with learning disabilities who work closely with our Accessible Information Team to make sure each resource is truly accessible.



NHS England Independence Pack

We developed a pack for NHS England to help inpatients at specialist learning disability or mental health hospitals plan for leaving.

How we made a difference

Currently there are few accessible resources to help inpatient and community teams involve patients in decision making. This pack gives the patient control of planning their leave from hospital and exercising their rights by making choices about their treatment. So far 4000 packs have been distributed to inpatients across the UK. This pack is also the 2016 BMA Patient Information Award winner for Easy Read.

"I was impressed by the way service users were involved in the production of this document."

- Catherine Macadam, BMA PLG Chair



This pack belongs to: _____ Name

What I like

About me

_____ Name

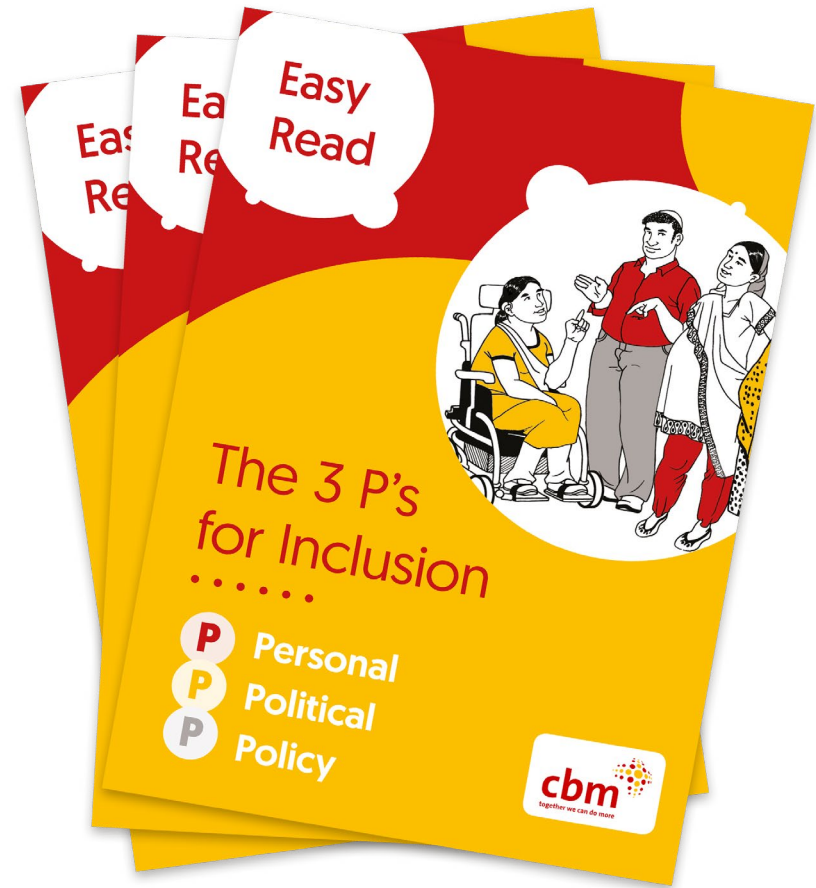


CBM Womens' Rights Booklet

CBM, an international disability rights organisation, asked us to create an Easy Read booklet that calls for the inclusion of all disabled women in Africa and Asia.

How we made a difference

This booklet presents the subject of women's rights in Africa and Asia in an accessible way, supporting disabled women in these countries to understand their rights as well as what needs to change.


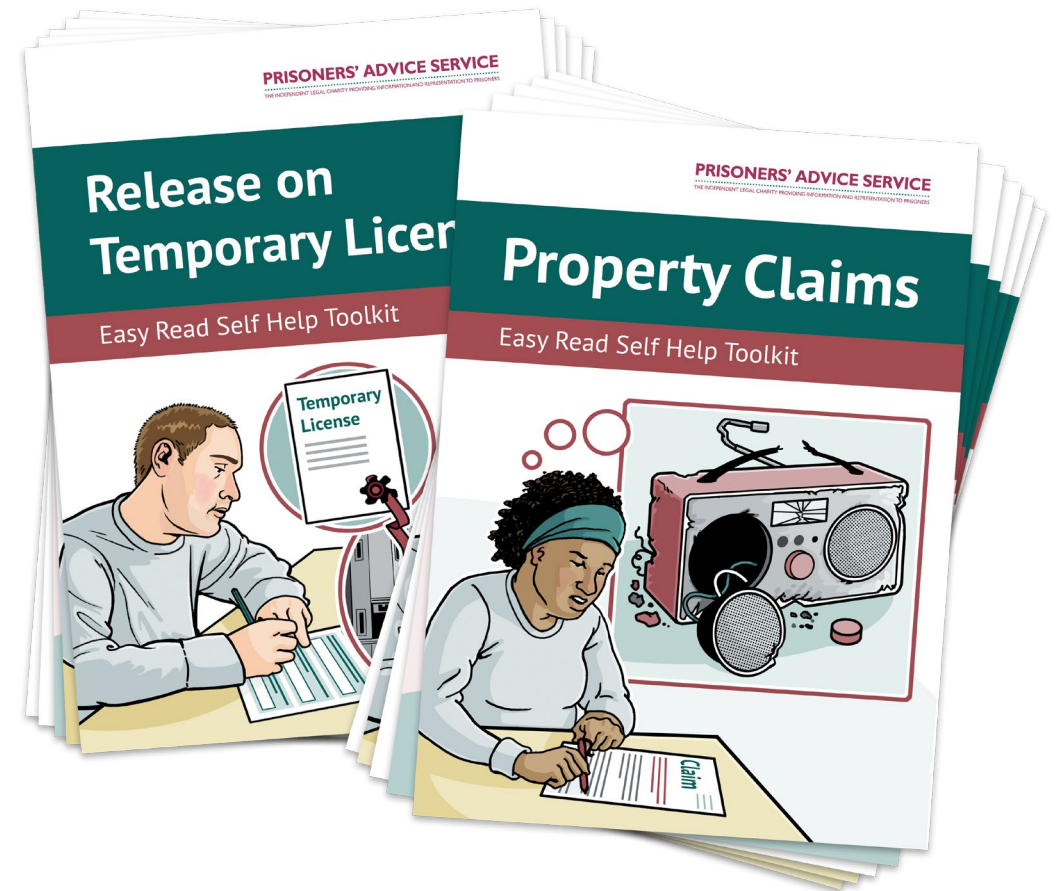


Prisoners' Advice Service

We worked with the Prisoners' Advice Service to produce a set of 10 toolkits to help prisoners with learning disabilities and who struggle with literacy to understand the policies and procedures within the prison system.


How we made a difference

The Prison Reform Trust estimate that 20-30% of offenders have learning difficulties or learning disabilities that interfere with their ability to cope within the criminal justice system. These toolkits cover a wide range of topics and explain some of the legal processes to provide users with a better understanding and knowledge of Prison Law.



This is so the mother and child can do well in the community after prison.

Am I and my child eligible?



When you go to prison you should be asked at reception whether you are pregnant or have a child younger than 18 months of age.

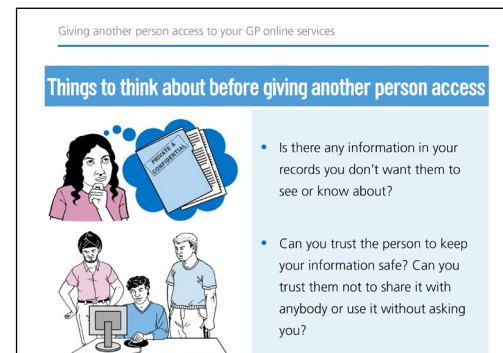


GP Patient Online Guides

Together with the NHS we created guides for patients wishing to use GP Online Services.

How we made a difference

This series of guides was made to help facilitate inclusive access to healthcare and help GP staff support people with learning disabilities to use GP online services, which allow patients to book appointments, order repeat prescriptions and view their medical records online. These guides cover how to access and fully utilise these services as well as how to use them safely and protect sensitive information.



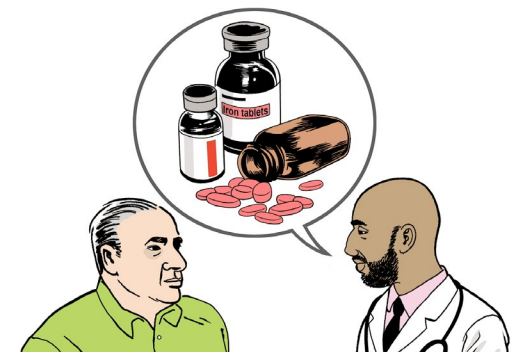
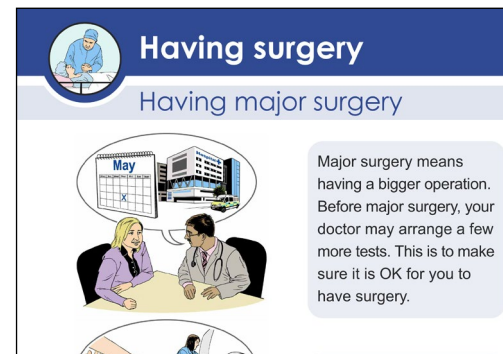
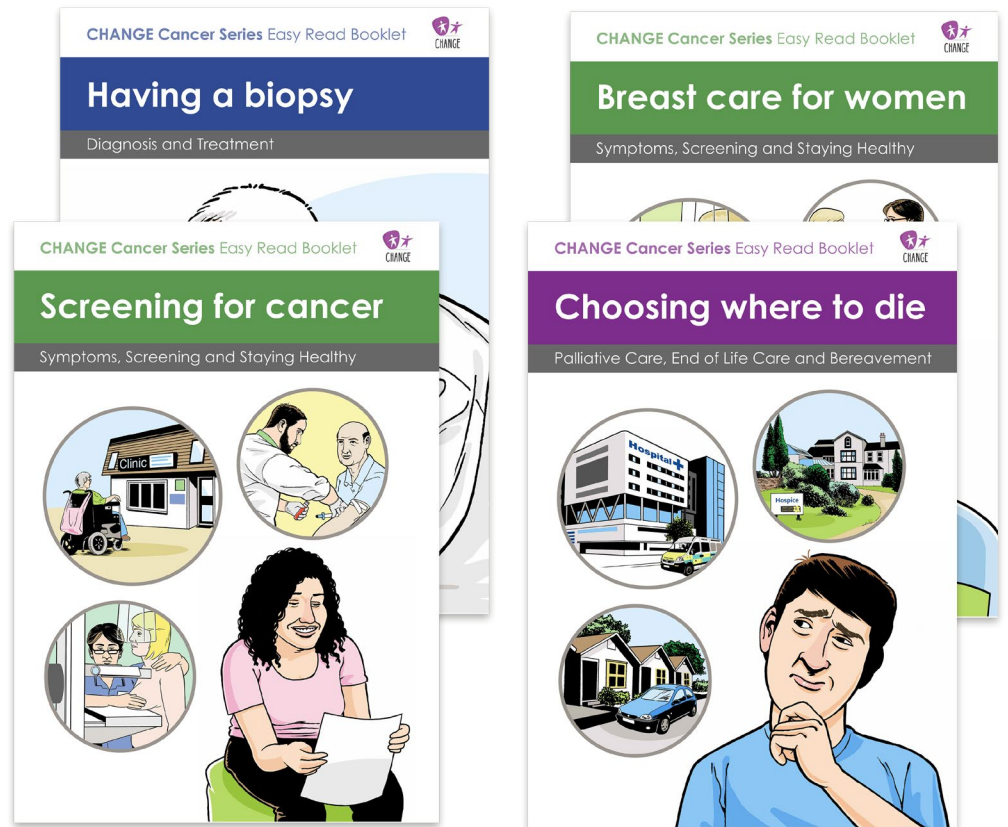
MacMillan Cancer Booklets

We have worked with Macmillan for over 10 years, making Easy Read resources on the topic of cancer and end of life care. The content has been developed with steering groups of health professionals and people with learning disabilities across the country.

How we made a difference

According to the British Journal of Cancer, one in two people will develop cancer at some point in their lives; this does not exclude people with learning disabilities. These booklets inform, support and empower people with learning disabilities and people who find reading hard. They are a trusted resource, being awarded BMA Patient Resource of the Year in 2012.

Since 2016 Macmillan have made the booklets available to everybody through their website for free.



Lumos 'Out of Institutions' Books

We worked with the children's rights organisation Lumos to develop 2 information and activity books for children and young people in Eastern Europe who are in the process of leaving institutional care.

How we made a difference

This is just one example of how we work both nationally and internationally to make information accessible. Groups of young people in Eastern Europe guided us on the style and content of the books which have been translated into several languages including Czech, Romanian and Russian. The books are informative, fun, and have worksheets that can be used as tools to support children and young people to prepare for changes in their lives when leaving institutions.



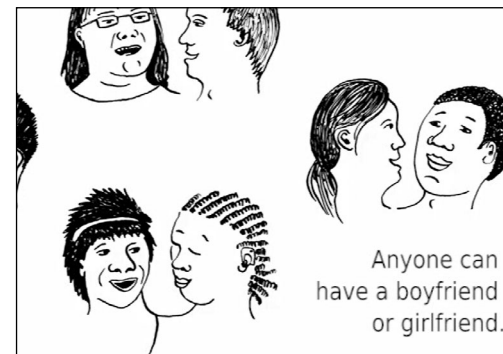
Bradford Council Public Health Videos

Bradford Council commissioned us to turn the content of our Sexual Health and Relationships Easy Read booklets into animated videos, to be used as resources for educators working with young people with learning disabilities.

How we made a difference

There was a lack of resources for educating young people with learning disabilities around sexual health and relationships. These videos are used in classes and in groups to aid learning and to support discussions.

Friendships and relationships



Parenting Books

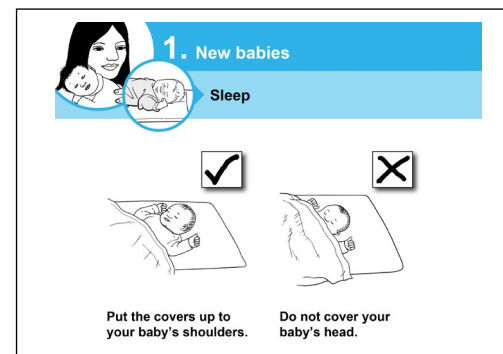
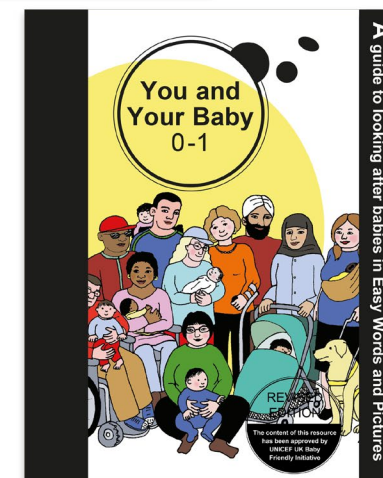
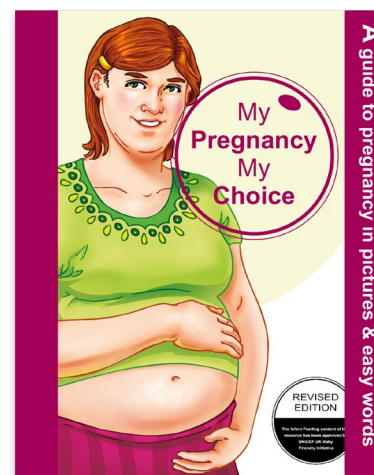
We created 3 Easy Read books about caring for children with the guidance of parents with learning disabilities and professionals.

How we made a difference

This was part of an on-going campaign to raise awareness of the injustice happening to parents with learning disabilities. Parents with learning disabilities are often denied the support and information given to other parents and as a consequence many are losing their children and their right to a family life.

In Scotland every parent with a learning disability is given our parenting books for free. Professionals throughout the UK use our books to support parents with learning disabilities to get the information and skills they need to look after their children.

Available to buy online
changepeople.org/shop/products






Healthwatch Form

We produced an Easy Read form to collect views about healthcare for the organisation Healthwatch.

How we made a difference

By producing an accessible form more people are able to express their experiences of health care, positive or negative. This enables health care providers to take feedback from a more diverse proportion of the general population.

	What is the type of service you would like to tell us about? e.g. GP (doctor), dentist, hospital, care home.
<input type="text"/>	
	What is the name/location of the service in Leeds? If this is a hospital ward/department, please tell us which one?
<input type="text"/>	
	What would you like to say about this service? (What happened and when)
<input type="text"/>	



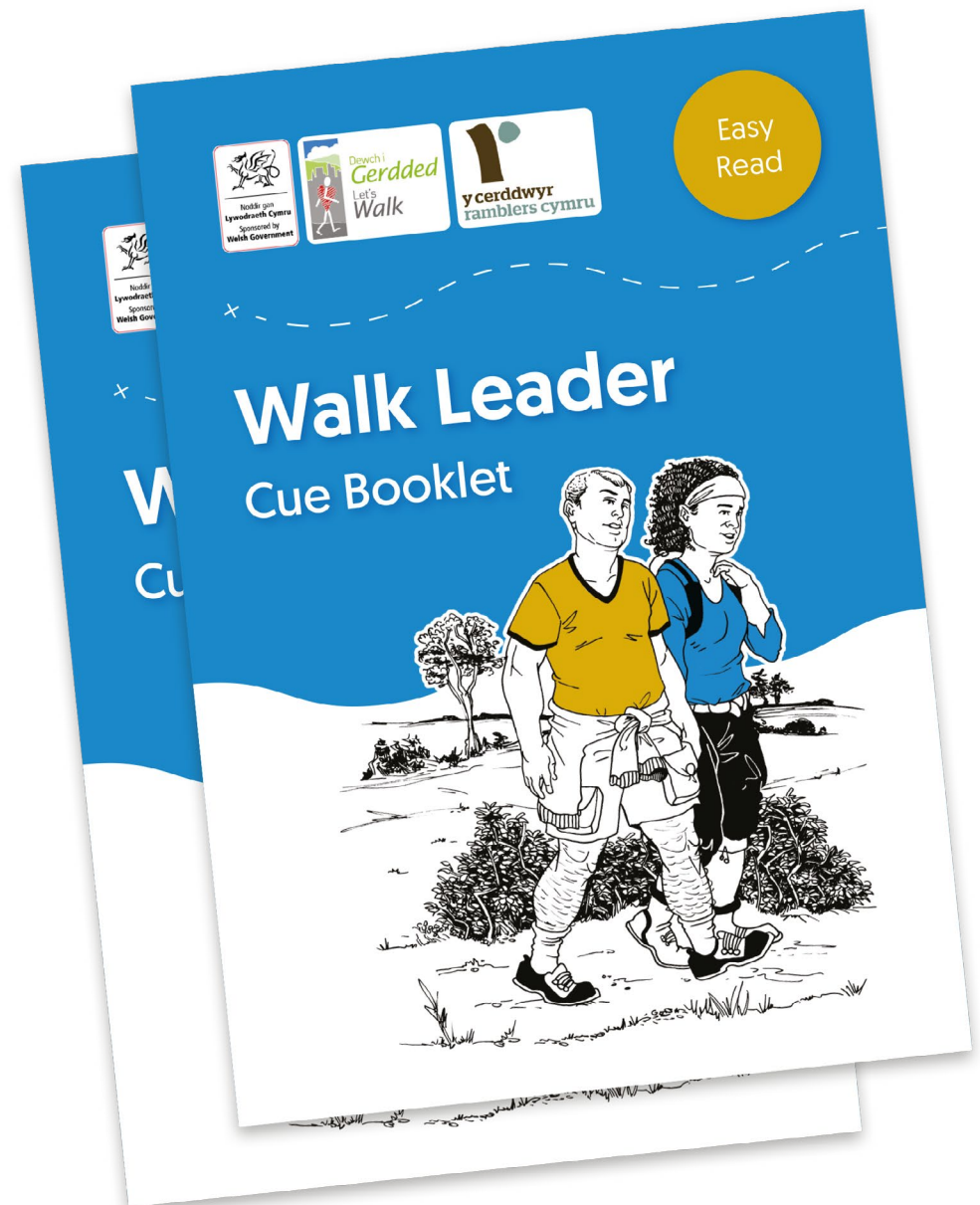
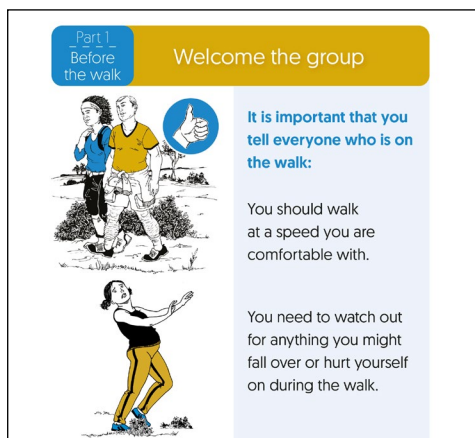
The image shows the front cover of the 'good or bad' form. It features the Healthwatch Leeds logo at the top left. The main title is 'good or bad' in large, colorful letters, with 'your voice counts' below it. A central illustration shows a woman with a thoughtful expression, surrounded by thought bubbles containing thumbs up and thumbs down icons. Text on the cover includes: 'Use this form to tell us what you think of health and social care services', 'Business reply Plus License Number RRGY-TZAG-UEBR', a large number '2', and the address: 'healthwatch Leeds, Ground Floor, Unit 8 Gemini Park, Sheepscaer Way, Leeds, LS7 3JB'. On the right side, there is a vertical strip with contact information: 'Tell us what is good or bad with health and care services.', 'We have the power to make voice heard.', 'This is a great way for communities to feedback their views. If you would like to know about Take 10 get in touch with us on 0113 898 0035', 'Email us on info@healthwatchleeds.co.uk', 'Facebook facebook.com/healthwatchleeds', and 'Work. If you would like to work for us, please contact us below. We won't share your details without your permission.' Below this strip are input fields for 'name' and 'email', and a footer that reads 'Created in partnership with CHANGE www.changepeople.org'.

Ramblers Booklet

We produced an 11 page, easy read booklet for Ramblers who are a charity that organise and promote group walks all over the country.

How we made a difference

The booklet provides accessible information for Ramblers walk leaders, allowing more people with learning disabilities to actively participate. This inclusive approach supports diversity within walking groups.




Mental Capacity Assessment Support

We worked with the law firm Irwin Mitchell to create easy read information on what a mental capacity assessment is and what will happen in the assessment.


How we made a difference

This booklet empowers people to attend their mental capacity assessment knowing what is going to happen. This can provide confidence and help people being assessed to feel calm about the experience, allowing for a more accurate assessment.

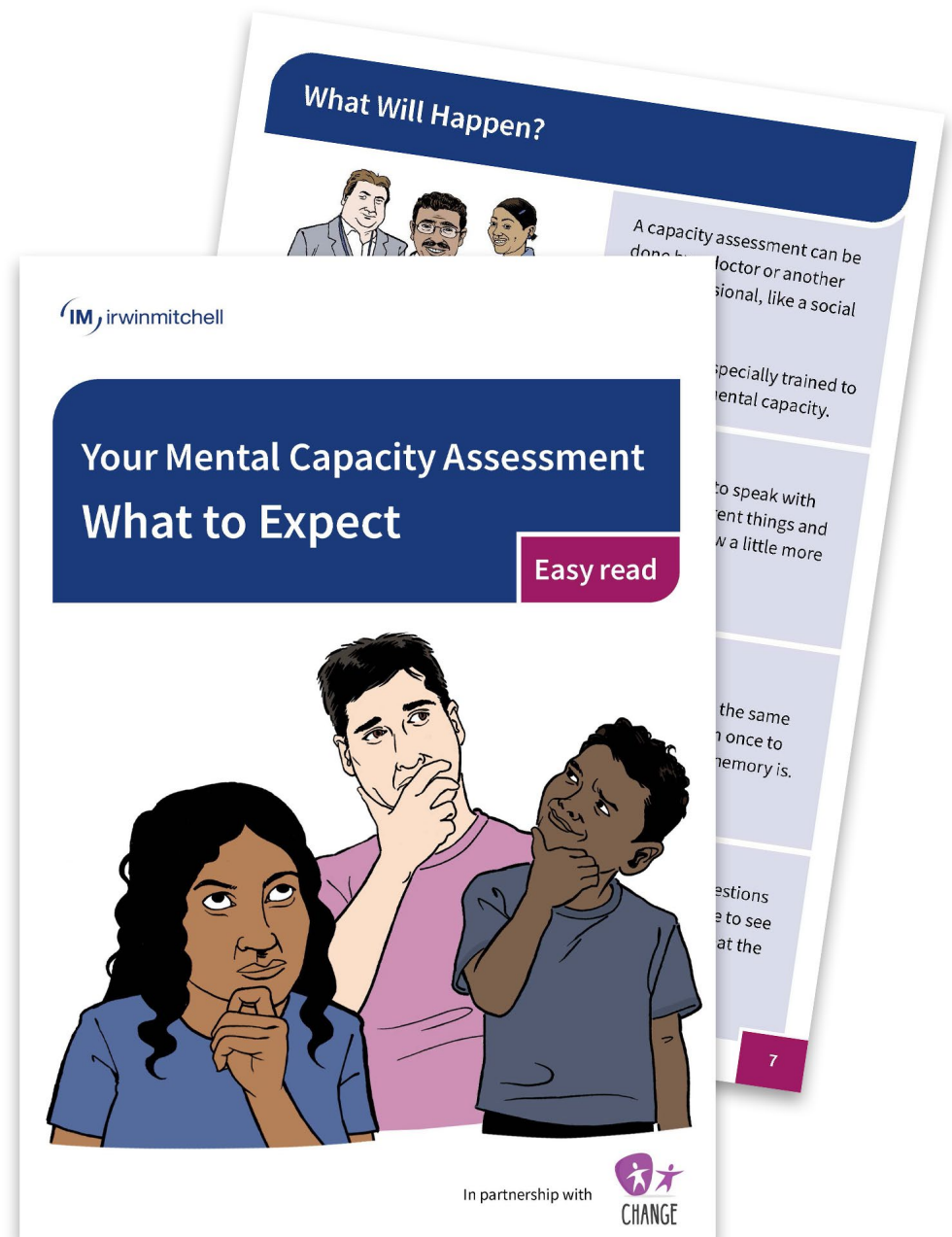
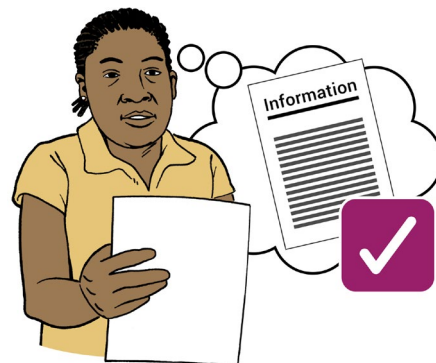


It is important that you are as comfortable as possible during the assessment.

You can have the assessment in a place you feel comfortable in.



You can take a friend or a family member to sit with you during the assessment if you like.



What Will Happen?

A capacity assessment can be done by a doctor or another professional, like a social worker.

Someone specially trained to assess mental capacity.

to speak with someone about the things and how to do a little more.

the same as once to memory is.


questions to see what the

7

IM irwinmitchell

Your Mental Capacity Assessment What to Expect

Easy read

In partnership with 

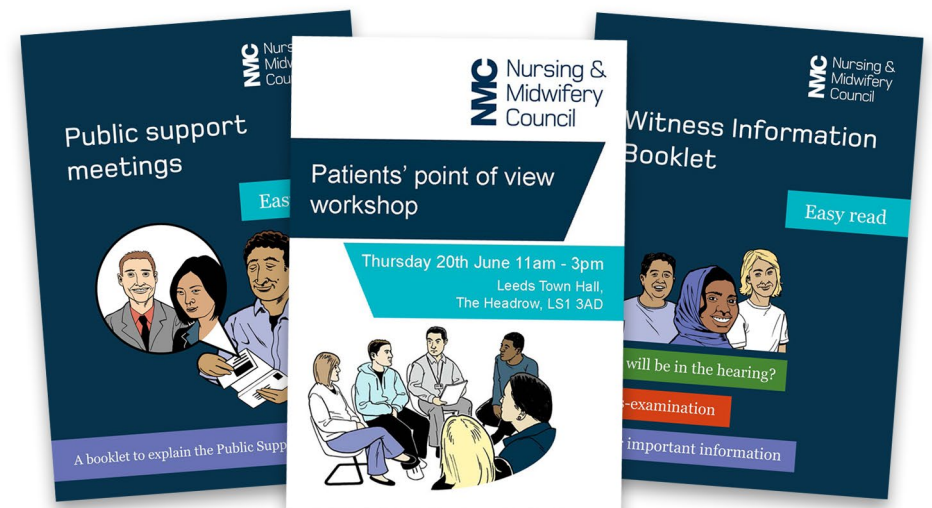
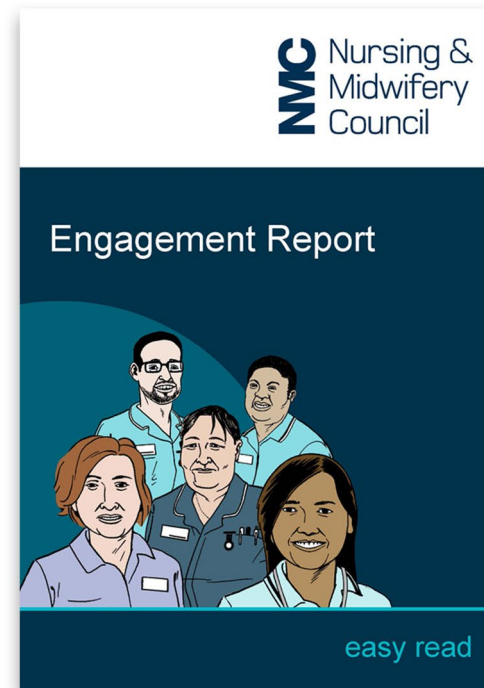
Nursing and Midwifery Council

We worked with the nursing and midwifery council to create a set of accessible information to empower people using nursing and midwife services.

How we made a difference

This project saw us complete easy read booklets covering data and engagement reports, fitness to practice, complaints procedures, and how nurses are assessed. We also made accessible invites to workshops run by the Nursing and Midwifery Council that looked into patient experience.

By creating information and invites to workshops in an accessible format we helped to involve people with learning disabilities to take part in planning and to have their voices heard.



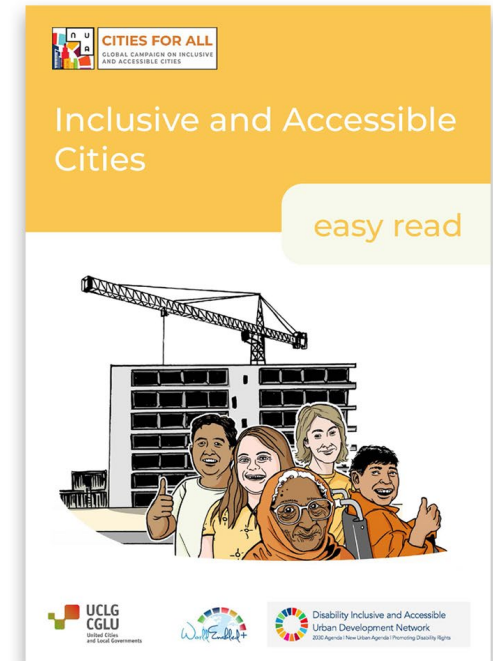
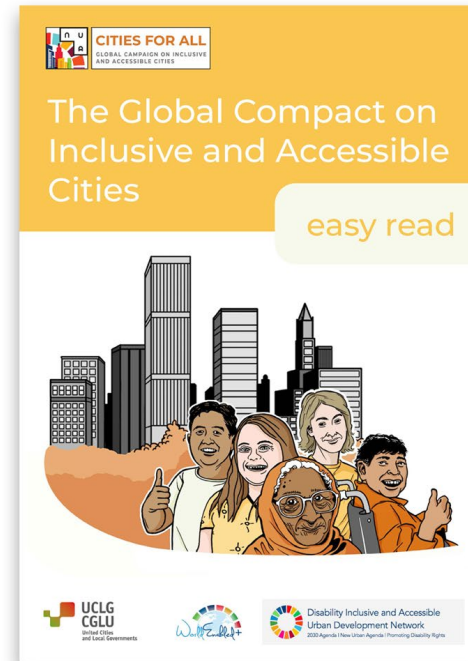
Inclusive and Accessible Cities

We produced two booklets that explain the work being done by the United Nations, and participating countries, to work towards building for all, making cities accessible and improving the lives of people with Disabilities.

How we made a difference

The information provided by the United Nations and organisations 'World Enabled' and 'United Cities and Local Governments' helped us to give people with learning disabilities or low literacy levels to take part in global plans.

This project made people aware of global plans and the promises made in the Global compact. It covered what they should expect from new developments and be aware that their needs are being considered.




The Hardman Trust

We worked with the Hardman Trust who are an organisation that supports prisoners. We created a release plan diary that explained to a prisoner what would happen leading up to and after their release from prison, and supports them to plan for their future.


How we made a difference

This project was written by prisoners for prisoners and helps to prepare a person for their life outside of prison. It allows prisoners to plan what they will do on release and feel empowered to make informed decisions.

Additional advice on how to open an email account and a bank account were also produced.



Talk to your personal officer about signing release papers and ask if they can be read to you.



Get a **valid photo ID**. This is an official document that proves who you are and has a photo of you.



Ministry of Justice

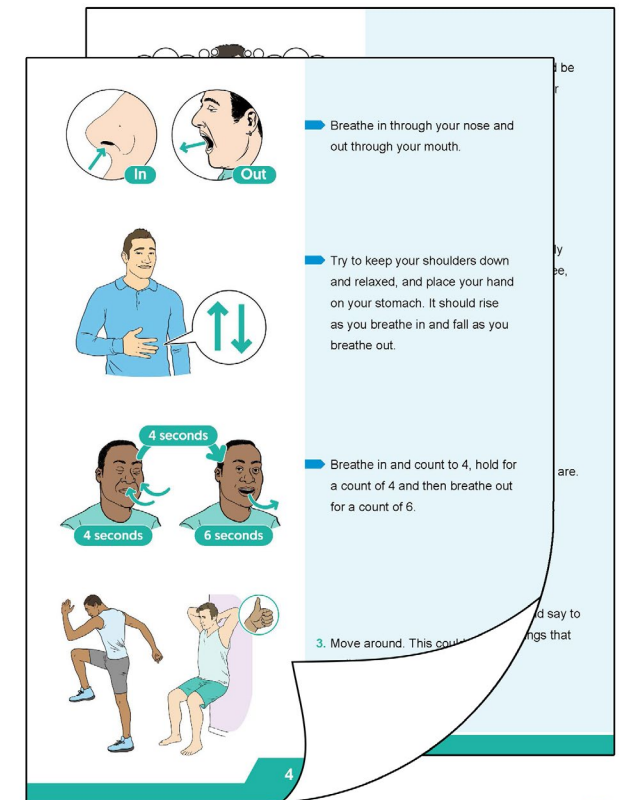
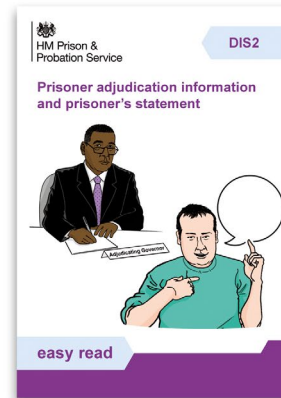
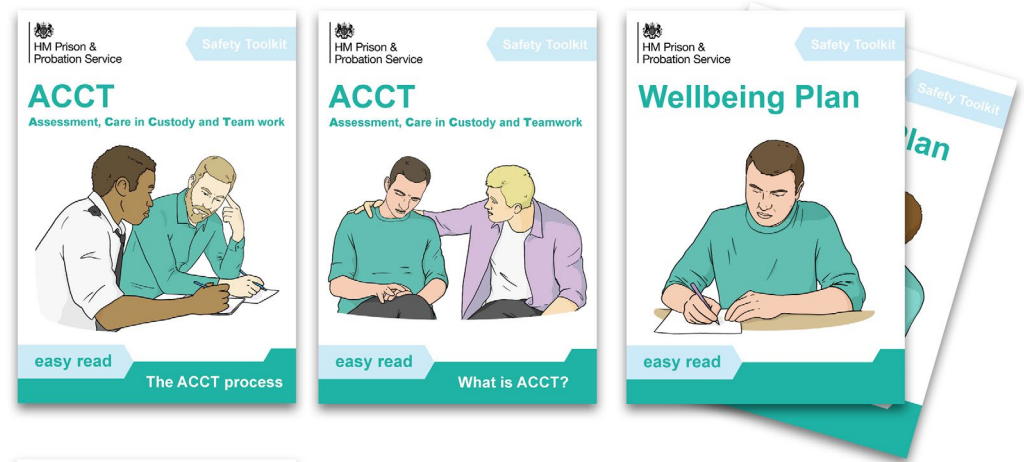
We produced booklets to support prisoners through different processes within the prison system.

How we made a difference

This set of easy read booklets support people with learning disabilities in institutions to make informed decisions.

The adjudication process is what happens when a prisoner has broken a rule. This can be a stressful process and the DIS2 booklet provides the information they need to understand what will happen and how they can appeal the decision if they wish to.

A group of booklets were created for the assessment care in custody and teamwork process in prisons. This is for prisoners who need support as they may be at risk of hurting themselves or others. The booklets support prisoners through a difficult process and make sure they are aware of what is happening and why. Wellbeing plans were made to help pave the way back to feeling well, and provide the tools to continue improving their wellbeing.



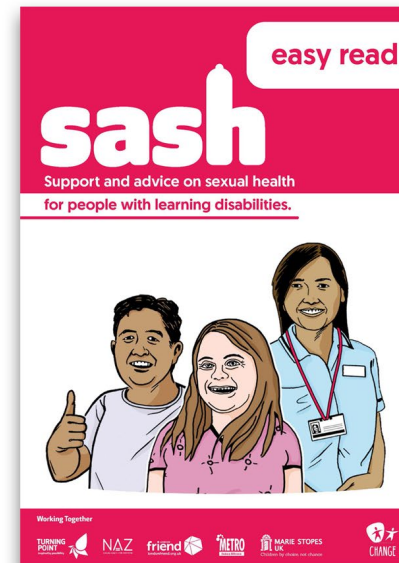
Sex and Sexual Health

Working with SASH the sexual health and wellbeing organisation, we created a group of booklets to support people with learning disabilities.

How we made a difference

The sexual health information booklet supported people to learn about sexual health and safety. A supporting document directed them to other clinics used by the SASH organisation.

The health and wellbeing pack contained a Self Care work book and a health and wellbeing information booklet. These supported people to take charge with their own sexual health and mental wellbeing. The booklets covered topics such as healthy relationships, sexual health, and signposted other organisations that can provide support. The self care work book gives people the tools to take charge of their own wellbeing. Helping them to recognise patterns in their behaviours and investigate what works best for them.



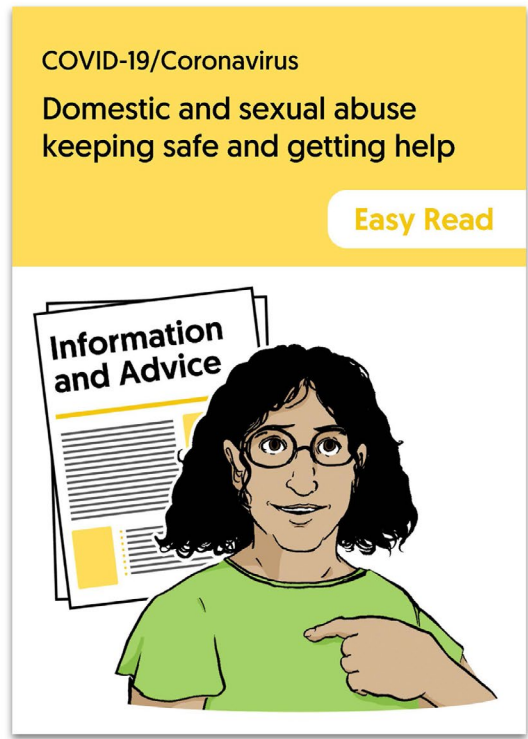
Women's AID

Women's Aid, a charity working to end domestic abuse against women and children, worked with us to create an advice booklet for victims of domestic abuse during the Covid-19 pandemic.

How we made a difference

During the Covid-19 pandemic it could be harder for people suffering domestic abuse to stay safe. They may be feeling unsafe isolating in a house with an abusive person, and isolated from their support networks.

This booklet was created to advise people on what they can do to stay safe. It provides practical tips and advises on different organisations that can support them.



Get in touch

If you are interested in working together or want to know more about any of our services, just drop us a line!

Easy Read - Video & Animation - Project Partners



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www.changepeople.org



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